

Your Beam Central Vacuum System is designed to prevent any large items entering the ductwork. In the unlikely event you are experiencing a loss of suction with your **Beam Central Vacuum System**, the bin may need to be emptied, or there may be an obstruction in the hose or ductwork. This however can be easily rectified by following the steps below:

### **Poor suction:**

1. Go to the vacuum power unit & empty the bin receptacle of any dirt and dust.
2. Before putting the bin receptacle on again, take a black bin liner and place it around the bottom rim of the body of the power unit. Grasp the filter through the bag & shake well to clean its surface. Wait a few seconds then remove the bag & refit the bin.
3. Switch the power unit on to manual (this switch can be located on top left hand side of the unit or on main LCD screen on front of the unit). The unit will run continually at this stage - leave the power unit running and begin testing the vacuum inlets.
4. Starting with the vacuum inlet closest to the vacuum unit, open & close each inlet around the house 2 to 3 times (do not put the hose in the inlet).
5. Suction should return to normal.

If suction has still not improved, repeat the procedure twice more.

### *Additional checks:*

- a. Check the rodding eye (y junction with a cap and vacuum duct to house. Remove the red or white cap and check for a build-up of debris as this can cause poor / no suction. Turn the system on to manual & cover the opening with your hand several times - this may release anything that has become stuck.
- b. When suction has returned go back to the unit and switch the power unit back to automatic by switching off the manual switch.
- c. Suction should return to normal.

### **Vacpan not working:**

1. Check for obstructions in the vacpan mouth.
2. Release the flexible pipe behind the vacpan to remove any blockages.

### **Obstruction in vacuum cleaning Hose:**

1. If the cleaning hose has an obstruction in it, take the hose to the vacuum power unit & plug the cleaning handle into the inlet valve (which is a bigger diameter).
2. Wrap a small plastic bag around the wand to seal air and switch the power unit on to manual (this switch can be located on top left hand side of the unit or on main LCD screen on front of the unit). This reverse suction should remove any possible blockage from the hose.

**If you still have poor suction, contact us on +44 (0)28 7963 2424 to arrange a service call-out from one of our fully trained engineers. Nationwide service available throughout UK and Ireland.**